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Need of Social Skill among Prospective Teachers: A Conceptual Study

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Abstract

In contemporary teacher education, subject-matter knowledge and pedagogical proficiency are no longer sufficient for preparing effective educators. This paper examines the critical need for developing social skills among prospective teachers skills such as empathy, active listening, adaptive communication, conflict resolution, collaboration, reflective awareness, and emotional self-regulation. These interpersonal and intrapersonal competencies form the backbone of successful teaching in today's diverse, inclusive, and socially dynamic classrooms. Drawing upon a mixed-methods synthesis of empirical studies, program evaluations, and theoretical literature, this paper identifies key domains of social skills essential for pre-service teacher development. The review highlights evidence-based interventions including explicit instruction in pro-social behaviors (e.g., turn-taking, polite refusals, active listening), experiential learning through project-based collaboration, reflective journaling, mentorship dialogues, and digital simulation tools. Studies consistently show that these interventions improve prospective teachers' classroom management, relational confidence, group facilitation, emotional sensitivity, and their ability to maintain respectful classroom norms. The findings also demonstrate that embedding structured social skill training within teacher education curricula enhances not only individual teacher effectiveness but also broader classroom dynamics promoting inclusive participation, student engagement, and resilience in the face of classroom challenges. In particular, simulation-based practices and dialogic mentoring offer low-risk environments for candidates to rehearse complex social interactions, while community partnerships foster real-world empathy and cooperation. This paper argues that without a deliberate and systemic focus on relational competence, many future educators may enter the profession technically prepared but socially underdeveloped undermining both student outcomes and teacher retention. Therefore, teacher education programs must integrate comprehensive, scaffold training in social competencies alongside academic and pedagogical instruction. Recommendations include embedding social-skill modules into core teacher education curricula, fostering reflective practice through journaling and peer dialogue, leveraging AI-based simulation platforms, and cultivating mentorshipdriven communities of practice. These strategies, when sustained and contextually tailored, can equip pre-service teachers to navigate the interpersonal complexities of 21st-century classrooms with empathy, clarity, and resilience.

Keywords: Social skill, Prospective teachers, Reflective practice, Collaborative learning, Empathy, Teacher preparation

1. Introduction



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Teaching in the present century is not any longer limited to the efficient dissemination of information or the implementation of educational tactic. Rather it is an innately relational and deeply rooted practice that needs teachers to steer the complicated human aspects of academic environments. As learning spaces become more diverse ethnically, linguistically, and cognitively the interpersonal stressors on educators continue to escalate. Learners come with a huge range of background, psychological needs and societal norms, all of these teachers need to grasp and retort to in order to an effective learning atmosphere.

While knowledge of content and pedagogy remain important, they are inadequate in solitude. The increasing insight of learners' mental health requires, psychological well-being and social progress demands a redefinition of teacher capabilities one that consists sturdy social and emotional intelligence. This understanding needs attention to the interpersonal capacities that create student-teacher relationships, influence classroom dynamics, and impact broader school culture. These capacities often referred collectively as social skills or relational competencies include empathy, active listening, adaptability, respectful communication, conflict resolution, group facilitation, and emotional self-awareness.

Research has shown that teachers, who portrays strong social skills are better equipped to foster student engagement, manage behavioral challenges, collaborate with colleagues, and support student-centered, inclusive pedagogy. Moreover, these teachers tend to experience lower rates of stress and improved resilience. Regardless of the amply documented impact of these skills, teacher preparation programmers tend to accentuate pedagogical techniques, lesson planning, curriculum design, and assessment literacy, often delegating social skills to the background.

This paper contends that social skill must be explicitly integrated into teacher education process. It cannot be presumed that these skills will evolve organically during real-world experiences. In lieu of, teacher education programs should provide deliberate, scaffold prospects to develop, reflect upon, and refine these skills through diverse instructional approaches.

The purpose of this study is to investigate the critical role of social skills in effective teaching and to evaluate the current methods, challenges, and successes associated with embedding these skills in teacher training programs. Drawing on a broad base of literature and recent innovations in teacher development, the paper aims to offer practical, evidence-informed recommendations for rethinking teacher preparation in ways that prioritize relational competence alongside academic knowledge and pedagogical technique.

2 Conceptualizing Social Skill

Social skills are the acquired behaviors that empower people to express, unite, and communicate effectively with others. They incorporate both verbal and non-verbal communication, engaged listening, empathy, resilience, adaptability, agility, teamwork, dispute resolution, and interpersonal leadership. In the profession of teaching, these skills are discerning not only for classroom management but also for trust build-up, fostering inclusivity, embracing differences and nurturing growth of the pupils. Unlike inherent characteristics, social skills can be nurtured through practice, introspection, and methodical



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education. This facet can be better grasped by reflecting on both theoretical insights and practical classroom examples. In modern classrooms, the competence of educators to implement these skills has been witnessed in multiple studies across cultural frameworks. For example, research from India, Finland, and the United States highlights how prospective teachers who experience social skill training explicitly record greater competence, stronger control of classrooms, and deeper student engagement. Moreover, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

Several scholars have defined social skills in different ways. From a psychological perspective, they are viewed as the ability to interpret social cues and respond appropriately. From a sociological perspective, they are seen as the behaviors that sustain social relationships. In education, social skills refer to the teacher's capacity to establish rapport, encourage participation, resolve conflicts, and maintain an inclusive learning environment. For prospective teachers, social skills are both personal attributes and professional competencies, shaping their identity as educators and influencing their effectiveness. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

Key categories of social skills relevant for teachers include:

1. Communication Skills

- o Involve clarity of expression, active listening, effective questioning, and constructive feedback.
- o Enable teachers to build trust and maintain meaningful interactions with students.

2. Empathy

- o Refers to understanding students' emotions, perspectives, and learning needs.
- o Helps teachers create inclusive, supportive, and emotionally safe classrooms.

3. Conflict Resolution

- o Involves mediating disputes in a constructive and fair manner.
- o Ensures harmony in the classroom and models problem-solving for students.



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4. Teamwork and Collaboration

- o Requires working effectively with colleagues, parents, and the wider community.
- Strengthens school culture and fosters collective responsibility for student success.

5. Adaptability

- o Entails adjusting teaching strategies to suit diverse classroom contexts.
- o Helps teachers respond effectively to changing student needs and environments.

6. Leadership

- o Involves inspiring, guiding, and motivating students as well as peers.
- Encourages initiative, responsibility, and positive classroom influence.

Theoretical Framework

The importance of social skills in teacher education can be grounded in several educational theories.

3.1 Humanistic Education:

Carl Rogers and Abraham Maslow emphasized the centrality of relationships, empathy, and authenticity in education. For Rogers, effective teaching arises from unconditional positive regard and empathic communication. Maslow's hierarchy of needs highlights the importance of belongingness and esteem, which teachers can nurture through strong social skills. Humanistic theories thus position social skills as integral to fostering supportive and student-centered learning environments. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

3.2 Constructivist Philosophy:

Jean Piaget and Lev Vygotsky underscore the role of social interaction in learning. Vygotsky's concept of the zone of proximal development illustrates how teachers mediate learning through dialogue, scaffolding, and collaboration. Constructivism requires teachers to facilitate group work, discussions, and cooperative learning all of which demand advanced



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3.3 Emotional Intelligence (EI):

Daniel Goleman and Mayer & Salovey identified social skills as a core dimension of EI, alongside self-awareness, self-regulation, motivation, and empathy. For teachers, social skills involve managing relationships, resolving conflicts, influencing students positively, and building trust. A socially skilled teacher exemplifies emotional intelligence in practice. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

3.4 Social Learning Theory:

Albert Bandura's theory emphasizes that people learn through observing and modeling behavior. Teachers are role models whose social interactions directly influence student behavior. Prospective teachers who lack strong social skills may inadvertently model poor interpersonal behavior, while those with well-developed skills foster cooperation and respect. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

3.5 Integrated Application:

These theories collectively demonstrate that social skills are not peripheral but central to effective education. They provide a framework for embedding social competence into teacher preparation as both a personal and professional necessity. This aspect can be further



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4 Why Social Skill Matter in Teacher Education

Social skills are fundamental to the professional identity and practice of teachers. Their importance can be seen across multiple dimensions:

4.1 Classroom Management:

Socially skilled teachers maintain order without authoritarianism. They establish respectful norms, de-escalate conflicts, and create supportive climates.

4.2 Effective Communication:

Teachers constantly communicate with students, colleagues, parents, and administrators. Effective communication requires clarity, active listening, feedback, and non-verbal sensitivity. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

4.3 Building Relationships:

Positive teacher-student and teacher-parent relationships are linked to higher student engagement, reduced behavioral issues, and improved learning outcomes. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

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4.4 Promoting Inclusivity:

Socially competent teachers respect diversity, value student voices, and foster equitable participation in learning.

4.5 Professional Identity Formation:

Social skills empower prospective teachers with confidence, resilience, and adaptability, shaping their identity as leaders and collaborators. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

4.6 Contribution to Social Harmony:

Teachers model respect, empathy, and collaboration, preparing students to become responsible citizens.

5 Obstacles to Integrate in Teacher Training Programs

Despite their importance, social skills are often marginalized in teacher education. Key barriers include:

- Overemphasis on academic outcomes: Curricula prioritize content knowledge and test performance over interpersonal competencies.
- Lack of structured modules: Few programs explicitly include training for communication, empathy, or collaboration.
- **Insufficient faculty expertise:** Many teacher educators lack training in facilitating social skill development.
- Assessment challenges: Unlike academic knowledge, social skills are difficult to quantify.
- Time constraints: Overloaded syllabi leave little room for experiential learning.
- Limited awareness: Trainees often undervalue social skills compared to technical competencies. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and



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6 Strategies to foster Social Skill in Teacher Training

To effectively prepare teachers, social skill development must be systematically embedded into teacher education. Strategies include:

Role Play and Simulations:

Enable trainees to practice classroom scenarios, conflict resolution, and communication. Collaborative Learning:

Group projects, peer teaching, and cooperative activities build teamwork and negotiation.

Reflective Practice:

Journals, self-assessment, and case discussions encourage awareness of interpersonal strengths and weaknesses.

Mentorship:

Experienced teachers can model social skills and mentor trainees.

Community Engagement:

Volunteering and outreach projects develop empathy, adaptability, and civic responsibility.

Curriculum Integration:

Social skills should be explicitly embedded into teacher education syllabi.

Faculty Development:

Teacher educators should be trained to guide social skill development. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

7 Literature Review

Extensive research highlights the role of social competence in effective teaching. **Vygotsky** (1978) emphasized the centrality of social interaction in learning. Rogers (1969) underscored empathy and authenticity as foundations of effective teacher-student relationships.

Goleman (1995) identified social skills as a pillar of emotional intelligence.



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Jennings & Greenberg (2009) linked teacher social-emotional competence to positive classroom climates and student outcomes.

Internationally, frameworks like CASEL (Collaborative for Academic, Social, and Emotional Learning) advocate for embedding social-emotional learning in education.

In India, NEP 2020 calls for a holistic teacher education approach that includes communication, collaboration, and empathy. This aspect can be further understood by considering both theoretical insights and practical classroom examples.

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Comparative studies show that countries with strong teacher training in social-emotional competencies (e.g., Finland, Singapore) report higher student well-being and academic success. Collectively, the literature affirms that social skills are critical to teaching effectiveness and must be systematically integrated into teacher preparation. This aspect can be further understood by considering both theoretical insights and practical classroom examples. In contemporary classrooms, the ability of teachers to apply these skills has been observed in multiple studies across cultural contexts. For instance, research from India, Finland, and the United States highlights how prospective teachers who undergo explicit social skill training report higher self-efficacy, stronger classroom control, and deeper student engagement. Additionally, case studies demonstrate that when teacher trainees participate in role-play exercises, community projects, and reflective journaling, their interpersonal confidence and adaptability significantly increase. This confirms that social skills are not only abstract concepts but lived practices that can be cultivated.

8 Conclusions and Implications

The urgent necessity to give social skills top priority in teacher education is shown by this conceptual study. Teachers that possess social competence are better able to lead classrooms, form bonds with students, promote inclusivity, and promote social peace. However, these abilities are frequently overlooked in favor of technical talents throughout teacher preparation. To incorporate social skill development into teacher training, institutional culture, and curricula, systemic changes are required. By taking into account both theoretical understandings and real-world classroom examples, this component can be better comprehended. The capacity of educators to use these abilities in modern classrooms has been noted in several research conducted in a variety of cultural situations. For example, studies conducted in the US, Finland, and India show that aspiring teachers who receive specific social skill training report greater self-efficacy, better classroom management, and

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more engaged students. Furthermore, case studies show that teacher candidates' interpersonal confidence and flexibility rise dramatically when they engage in role-playing games, community service initiatives, and reflective journaling. This demonstrates that social skills are actual behaviors that can be developed rather than merely being theoretical ideas.

There are important ramifications: Socially adept educators provide classrooms that are interesting, safe, and inclusive for their pupils. Strong social skills improve teachers' resilience, sense of self, and job satisfaction. Socially adept educators foster responsible citizens by modeling empathy and teamwork. For legislators, the inclusion of social skills is consistent with the holistic education objective of NEP 2020. Therefore, social skills must be valued just as highly as academic knowledge in teacher education. By taking into account both theoretical understandings and real-world classroom examples, this component can be better comprehended. The capacity of educators to use these abilities in modern classrooms has been noted in several research conducted in a variety of cultural situations. For example, studies conducted in the US, Finland, and India show that aspiring teachers who receive specific social skill training report greater self-efficacy, better classroom management, and more engaged students. Furthermore, case studies show that teacher candidates' interpersonal confidence and flexibility rise dramatically when they engage in role-playing games, community service initiatives, and reflective journaling. This demonstrates that social skills are lived behaviors that may be developed rather than merely being theoretical ideas.

9. Recommendations

- Include social skills as required modules in curricula: Embedding social skills into teacher education curricula ensures they are treated as core competencies rather than optional add-ons. This prepares future teachers with structured training in communication, empathy, and collaboration.
- Hold frequent workshops on dispute resolution, cooperation, and communication: Workshops provide hands-on opportunities to practice real-life scenarios of conflict management and teamwork. Regular exposure helps trainees build confidence and adaptability in classroom interactions.
- Educate and prepare teacher educators to teach and model social skills: Teacher educators must be equipped to both teach and exemplify social competence. Their modeling serves as a powerful influence on prospective teachers' learning and practice.
- Incorporate introspective exercises like role-playing, journaling, and case discussions: Activities such as role-play and journaling encourage self-reflection and empathy. These practices help teacher trainees internalize and apply social skills in diverse classroom contexts.
- Promote service-learning initiatives and community involvement: Engaging in community projects connects teachers-in-training with real-world challenges. This nurtures social responsibility, leadership, and collaborative problem-solving skills.
- Comply with NEP 2020's holistic education requirements when preparing teachers



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- : The NEP 2020 emphasizes values like empathy, cooperation, and communication. Aligning teacher training with these goals ensures future educators are prepared for holistic classroom practices.
- Create **evaluation instruments to gauge social skills** Developing reliable assessment tools helps measure progress in trainees' social-emotional competencies. This ensures accountability and continuous improvement in training programs.
- Encourage cross-border cooperation to implement international best practices: Global collaboration allows teacher education programs to learn from successful models in countries like Finland and Singapore. Such exchanges strengthen local strategies and raise overall teaching quality.

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